

# Net Neutrality Transparency Disclosure Outline

## Open Internet Transparency Disclosure

The following disclosure describes the network practices, performance characteristics and commercial terms for Cunningham Communications, Inc. (CCI) pursuant to the Federal Communications Commission's Open Internet Transparency requirements in 47C.F.R §8.3.

### Network Practices

- *Blocking:*

CCI does not block or otherwise prevent end user access to lawful content, applications, service, or non-harmful devices.
- *Throttling:*

CCI does not engage in any practice that degrades or impairs access to lawful Internet traffic on the basis of content, application, service, user, or use of non-harmful device.
- *Affiliated Prioritization:*

CCI does not engage in any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, to benefit an affiliate.
- *Congestion Management:*

CCI monitors both backhaul and network congestion proactively and takes necessary steps to prevent and or alleviate congestion by upgrading network facilities and capabilities. CCI does not limit customer's speed packages in an effort to temporarily alleviate congestion.
- *Application-Specific Behavior:*

CCI does not block or rate-control specific lawful applications that are not harmful to other users. CCI works with enforcement agencies on unlawful customer acts, such as copyright infringement, that may lead warnings, fees or the disconnection of service and prosecution by the enforcement agency. CCI works with local law enforcement agencies to follow the CALEA guidelines. CCI customers with virus or spam programs uploading towards other users may be contacted and possibly temporarily disconnected until the offending program is removed to help protect other network users. CCI and NCKCN will work with end-users on legitimate special applications that otherwise change normal security measures taken in the provisioning of the network for normal end users.
- *Device Attachment Rules:*

CCI does not limit the type of devices that may be connected to its cable modem or FTTH connection.
- *Security:*

In conjunction with its ISP partner, NCKCN, CCI monitors the health and security of its network. End customers are encouraged and responsible to protect their own home and business networks, including but not limited, to firewall, virus protection and securing internal wifi connections. If an end-user is unlawfully compromising the integrity of the network, they may be disconnected and notified. CCI and NCKCN will work with end-users on legitimate special applications that otherwise change normal security measures taken in the provisioning of the network for normal end users.

# Net Neutrality Transparency Disclosure Outline

## Performance Characteristics

- *Service Description:*

CCI uses cable modem and FTTH as the primary means to provide internet access. All speed packages are listed as speeds capable from wired connections and are not guaranteed at max rates listed. CCI recommends using [www.speedtest.net](http://www.speedtest.net) for a general testing of their internet connection. Since speed tests may vary dramatically with undue results, CCI proposes that tests that show 80% to 100+% of advertised connection speeds are in good working condition with the speedtest.net seemingly posting the most reliable results found thus far. Expected latencies are usually much less than 100ms depending on where in the internet world you are connecting to and the quality of their connection at that remote location.

For a current listing of speed packages and examples of various applications of which would be best suited for each respective speed package, consult one of our offices at 800-287-8495 or our website at [www.cunninghamtelephoneandcable.com](http://www.cunninghamtelephoneandcable.com) for more information.

- *Impact of Specialized Services:*

N/A

## Commercial Terms

- *Pricing:*

See [www.cunninghamtelephoneandcable.com](http://www.cunninghamtelephoneandcable.com) or call one of our local offices at 800-287-8495 for current internet packages and pricing. CCI does not currently implement data caps or limit the amount of customer usage and/or internet speed based on usage.

- *Privacy Policies:*

CCI does not provide specific customer traffic information to third parties. CCI does not store or use traffic information in non-network management purposes.

- *Redress Options:*

Customer complaints can be directed to our main office at 800-287-8495 or:

Cunningham Communications  
PO Box 108, 220 W Main St  
Glen Elder, KS 67446