



Cunningham Telephone and Cable
 220 W Main • Glen Elder, KS 67446
 Ph. 800-287-8495
 www.ctcfiber.net

PHONE SERVICE	<input type="checkbox"/> Local Telephone Service	Monthly Price.....Residential \$18.75Business \$21.75
	All Prices quotes are monthly rates and do not include Federal, State & Local assessments &/or taxes. Includes Cunningham Long Distance- 6¢ per minute for all domestic calls	

CALLING FEATURES	Optional Call Control Options		Optional Calling Features
	Caller ID (Name & Number)..... \$5.00 <input type="checkbox"/> Automatic Recall..... \$1.00 <input type="checkbox"/> Call Blocking..... \$1.00 <input type="checkbox"/> Specialized Features Voice Mail..... \$3.00 <input type="checkbox"/> Voice Mail with Web Retrieval..... \$5.00 <input type="checkbox"/> Teen Service..... \$3.50 <input type="checkbox"/> Long Distance Account Codes..... \$1.00 <input type="checkbox"/> Optional Wire Maintenance House Wire (Telephone, TV, & Internet) Maintenance* <i>*Requires minimum of 12 months commitment. For existing outlets only. New outlets or repairing outlets without wire maintenance is \$50 per hour plus materials. Wire maintenance covers Cunningham services only.</i>		Speed Call..... \$2.00 <input type="checkbox"/> Call Waiting..... \$2.00 <input type="checkbox"/> 3 Way Calling..... \$2.00 <input type="checkbox"/> Call Forwarding (Fixed, Busy, Delayed, or Selective)..... \$2.00 <input type="checkbox"/> Call Rejection (Selective or Anonymous)..... \$1.00 <input type="checkbox"/> Priority Call..... \$1.00 <input type="checkbox"/> Personalized Ring..... \$1.00 <input type="checkbox"/> Call Waiting with ID (requires Caller Id)..... \$2.50 <input type="checkbox"/> Automatic Callback..... \$1.00 <input type="checkbox"/> Optional Feature Plus Package \$5.00 <input type="checkbox"/> <i>Combines the first four calling features on this list.</i>

INTERNET SERVICE-*includes managed wi-fi*

- \$59.95 per month- Fiber100 (RES) 100 MBPS DOWNSTREAM, 100 MBPS UPSTREAM **requires phone line*
 - \$79.95 per month- Fiber250 (RES) 250 MBPS DOWNSTREAM, 250 MBPS UPSTREAM **requires phone line*
 - \$99.95 per month Fiber500 (RES) 500 MBPS DOWNSTREAM, 500 MBPS UPSTREAM
 - \$119.95 per month FiberGig (RES) 1000 MBPS DOWNSTREAM, 1000 MBPS UPSTREAM
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- \$100 per month- Biz250 (BUS) 250 MBPS DOWNSTREAM, 250 MBPS UPSTREAM
 - \$200 per month- Biz500 (BUS) 500 MBPS DOWNSTREAM, 500 MBPS UPSTREAM
 - \$300 per month- BizGig (BUS) 1000 MBPS DOWNSTREAM, 1000 MBPS UPSTREAM
 - \$15 per month- Add-On "Guest Wi-Fi" Internet- Additional 100 MBPS DOWNSTREAM, 100 MBPS UPSTREAM Connection
 - \$5 per month- Static IP
- **For business speeds faster than 1 gig please contact the Glen Elder office*

MANAGED WI-FI included with residential and businesses w/ Guest Wi-Fi option

Managed Wi-Fi Benefits include:

<ul style="list-style-type: none"> • <i>Cunningham Remote Tech Support</i> • <i>Parental Controls</i> • <i>Automatic Firmware Updates</i> 	<ul style="list-style-type: none"> • <i>Better Wi-Fi Coverage</i> • <i>App Control of your Wi-Fi Network</i> • <i>No Hardware to buy or maintain- Wi-fi Router included</i>
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EMAIL

NCKCN EMAIL- USERNAME: _____ PASSWORD: _____

DO NOT WANT NCKCN EMAIL- CURRENT EMAIL: _____

EMAIL TECH SUPPORT 1-877-841-6500 (7 DAYS A WEEK ~ 8AM – 8PM)

If I am billed separately for long distance, I understand that I am required to contact my current long-distance provider to disconnect service.

_____ Initials

I authorize Cunningham Telephone and Cable to connect the selected services as well as to notify my current local telephone carrier to switch my services to Cunningham Telephone and Cable. FTTH internet installs will be billed for labor and materials for wiring and customer is subject to an early termination, if not kept 6 months, or suspension fee (temporarily disconnect) of \$25. I also agree to the terms of the service agreement on the back of this form.

Signature: _____ Date: _____

INTERNET USER SERVICE AGREEMENT

Cunningham Telephone & Cable agrees to provide, and User agrees to receive access to Cunningham's internet service. Said internet service will be provided by the North Central Kansas Community Network Company (NCKCN), as the internet service provider. User agrees to acquire service according to the following terms and conditions:

1. If user is less than 18 years of age, Agreement must be signed by a parent or legal guardian, who is responsible for all charges related to use of User's account(s).
2. User is responsible for all use of User's account(s) and confidentiality of password(s). Cunningham/NCKCN will suspend access or change access to User's account(s) within a reasonable time upon written notification by User that his/her password has been lost, stolen or otherwise compromised.
3. The Cunningham/NCKCN service is provided on an "as is, as available" basis. No warranties, expressed or implied, including, but not limited to, those of merchantability or fitness for a particular purpose, are made with respect to Cunningham/NCKCN or any information or software therein. This no warranty losses of income due to disruption of service by Cunningham/NCKCN or its providers.
4. Neither Cunningham/NCKCN, nor its information Providers are responsible for any damages arising from user's use of Cunningham/NCKCN service, or by User's inability to use service.
5. Neither Cunningham, nor NCKCN is responsible for user's personal files residing on NCKCN server.
6. Cunningham/NCKCN reserve the right in their sole discretion to delete any information entered into NCKCN by User.
7. User hereby agrees that any material submitted for publication on NCKCN through user's account(s) does not violate or infringe any copyright, trademark, patent, statutory, common law or proprietary rights of others, or contain anything obscene or libelous.
8. Cunningham/NCKCN, at their sole business judgment, may terminate this membership Agreement immediately or suspend User's access to the service upon any breach of this membership Agreement by User, including, but not limited to, refusal or failure to pay for services provided or by sole judgment of Cunningham/NCKCN that User may be performing activities harmful to Cunningham/NCKCN or its Users, employees, vendors, business relationships or any other users of the Internet. Upon termination, no further charges will be made to User's account, deposits for future use shall be refunded within a reasonable time, and User may reapply for membership, although Cunningham/NCKCN reserves the right in their sole discretion to accept or deny such application.
9. Due to the public nature of the Internet, all Public e-mail is considered publicly accessible and important information should be treated carefully. Cunningham/NCKCN are not liable for protection or privacy of electronic mail and information transferred through the Internet.
10. If any one or more paragraphs in this Agreement are found to be unenforceable or invalid, User's and Cunningham/NCKCN's agreement of all other paragraphs shall remain valid.
11. NCKCN maintains ownership and control of all IP addresses and reserves in its sole discretion the right to change or remove any and all IP addresses.
12. **It is agreed by the signatory that this service will not be retransmitted in any form from the physical location identified on the Enrollment Form, or the physical location where the service was originally installed by the service provider. Any Wi-Fi setup in the home or business from a Cunningham internet connection must be secured with a password for access. Wi-Fi signals must be kept on the premise as much as physically possible and not shared between two neighboring locations.**
13. If user is a cable modem customer it is hereby agreed that he or she will not alter the integrity of the coaxial cable that is connected to the cable modem by cutting, stripping, or using said coax for any purpose other than cable internet.
14. Cunningham internet connections may not be re-sold in any way, shape or form including providing 'FREE Wi-Fi' to permanent residents or renters in the case of apartment buildings, etc.

Acceptable Use Policy

*Any violation of these policies, or any other actions reasonably deemed unacceptable, shall be reviewed on a case-by-case basis by Cunningham, and may result in the disconnection of the Customer's connection to the Internet. The purpose of Cunningham Internet Service is to provide full access to the combined educational, research, and commercial network known as the "Internet". Such connection is for the legitimate purpose of our customers. This statement provides statements of acceptable use of the network connections provided through this "Agreement". Other networks intervening between the customer and any other party may have different AUP statements. Any such connection by the customer of the Internet shall be governed by the most restrictive of the various AUP policies that may apply. Although it is impossible to provide an exhaustive list of all possibilities of unacceptable use of the Internet, the following constitutes a list of certain actions that shall result in immediate termination of the Internet connection: *Use of the network for traffic in violation of the laws of the United States or the State of Kansas; *Use of the network connection to acquire property or services without permission or in an illegal manner; and *Failure to use ethics and basic politeness while using electronic mail communication, using electronic mail in such a way that it threatens any other person, or otherwise using electronic mail to send unsolicited messages to the point that such use, in Cunningham's opinion, becomes a problem.*

THIS INSTITUTION IS AN EQUAL OPPORTUNITY PROVIDER AND EMPLOYER.

www.cunninghamtelephoneandcable.com